

HILLARY J. KNEPPER, PHD, MPA

Pace University
Department of Public Administration
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EDUCATION

PhD in Public Affairs, College of Health and Public Affairs, University of Central Florida, Orlando, FL. (2010)

Concentration: Public Administration

Dissertation: Low-Income Health Care Networks: Initial Conditions, Extent, and Intensity Relevant to County Government Participation (2010)

Master of Public Administration (MPA) Troy University, Troy, Alabama, 2003

Bachelor of Arts (BA), Urban Studies, Hunter College, City University of New York, 1990

CERTIFICATIONS

(2018) **FERPA Basics** Everfi's LawRoom.

(2017) **Collaborative Institutional Training Initiative**, Citi Program.

(2015) **The Informatics Revolution: Using Data for Teaching Life Sciences**, Faculty Resource Network, New York University, NY

(2013) **Network Science**, Faculty Resource Network, New York University, NY Certificate

(2012), **Protecting Human Research Participants**, NIH Office of Extramural Research

(2012) **Interactive Technologies for Teaching and Learning**, Faculty Resource Network, New York University, NY

ACADEMIC EXPERIENCE

2010-present Pace University

Interim Associate Provost for Academic Affairs (Jan 2019-present)
Associate Professor, Chair, Public Administration (Sep 2016-Dec 2018)
Assistant Professor, Public Administration (Sep 2010-Aug 2016)

2015-2017 Icahn School of Medicine at Mt. Sinai

Lecturer
• Health Information Systems and Technology.

2007-2010 University of Central Florida, Department of Public Administration

Visiting Professor (Jan 2010- Aug 2010)
Adjunct Instructor (Jan 2007-Dec 2009)
• Volunteer Management, Nonprofit Administration, Human Resource Management, Quantitative Methods, Strategic Planning, Planning & Improvement for Public Organizations

2006-2007 Troy University

Adjunct Instructor (August 2006-January 2007)
• State and Local Government

PACE UNIVERSITY TEACHING EXPERIENCE

Modalities: Face to Face, On-Line, Hybrid, Travel

Undergraduate

PAA 101-Public Admin & Its Environment
 PJS 101-Introduction to Peace & Justice Studies

651-Community Health Assessment
 652-Health Policy Studies
 661- Hospital & Health Services Administration
 665-Seminar in Health Services Mgmt (Introduction to Health Analytics)
 670-The Not-for-Profit Sector
 695-Internship
 699-Capstone Seminar

Graduate PAA Courses

601-Introduction to Public Administration
 602-Organization Theory & Management
 616-Project Development & Grant-writing
 617-Management Issues in Gerontological Services
 644-Seminar in Government MGT Topics (Study Abroad Travel Course)
 650-The U.S. Health Care System

Graduate MBA Course
 717- Public Policy

ARTICLES IN REFEREED JOURNALS

Crosby, A. †, **Knepper, H.**, Levine, H (forthcoming). Predicting Hospital Closure Using Popular Financial Indicators: An Exploratory Study of Muhlenberg Hospital. *Public Administration Quarterly*.

Henderson, A.C. and **Knepper, H.** (2019) New Editors' Introduction: The Essential Nature of Health Care and Human Services. *Journal of Health & Human Services Administration*, Vol 42.1.

Scutelnicu, G. †, Tekula, R. †, **Knepper, H.**, Gordon, B. (2019). Consistency and Perceptions: Evaluating Student & Instructor Perception of a Revised Department-wide Blackboard Course Template. *Teaching Public Administration*. [DOI Link](#)

Knepper, H., Scutelnicu, G. †, Tekula, R. † (2019). How Does Gender Diversity Affect Research Productivity in Academia? Evidence from NASPAA Accredited & Affiliated MPA Programs. *Journal of Public Affairs Education*.

Knepper, H., Sonenberg, A., Savage, P. (2019). Creating a Culture of Health: Policies, Disparities, and Data Integrity. *Public Administration Quarterly*. Vol. 43 No. 1

Scutelnicu, G. †, **Knepper, H.** (2018). A Tale of Two Journals: Women's Representation in Public Administration Scholarship. *Public Integrity*, [DOI Link](#)

Knepper, H., Sonenberg, A., Levine, H. (2018). Introduction. The socio-environmental context of our actions: Marginalization and its influence on building a culture of health. **Symposium Editor**, *Journal of Health & Human Services Administration*, Vol 40.4. Winter 2018.

Knepper, H., Sonenberg, A., Levine, H. (2017). Introduction. The socio-environmental context of our actions: Marginalization and its influence on building a culture of health. **Symposium Editor**, *Journal of Health & Human Services Administration*, Vol 40.3. Fall 2017.

Sonenberg, A., **Knepper, H.** (2017). Considering disparities: How do nurse practitioner regulatory policies, access to care, and primary care health outcomes vary across four states? *Nursing Outlook*, 65(2), 143-153. DOI: <http://dx.doi.org/10.1016/j.outlook.2016.10.005>.

Sonenberg, A., **Knepper, H.**, & Pulcini, J. (2015). Implementing the ACA: The Influence of Nurse Practitioner Regulatory Policies on Workforce, Access to Care, and Primary Care Health Outcomes. *Poverty & Public Policy*, 7(4), 336-356.

Knepper, H., D'Agostino M., Levine, H. (2015). Volunteer management practices during challenging economic times. *Journal of Public Management and Social Policy*. (20) 2. 211-230

Knepper, H., Sonenberg, A, Levine, H. (2015). Cost-savings of nurse practitioner managed diabetes primary care: A preliminary study. *International Journal of Services and Standards: Special Issue "Healthcare Management Quality and Standards in a Global World."* (10)1/2, 17-31.

Knepper, H., (2012). Testing a Model of County Government Influence on Health Care Safety-Nets. *Journal of Health & Human Services Administration*. (35) 1.

Knepper, H., Sitren, A., Smith, H. (2006). Government & governance: An examination and synthesis of two public administration concepts and their relevance for public administration students. *Public Affairs Review*. (6)1.

BOOK

Knepper, H. (2010). *Low-Income Health Care Networks: Initial Conditions, Extent, and Intensity Relevant to County Government Participation*. VDM Verlag: Saarbrucken, Germany.

REFEREED BOOK CHAPTERS

Knepper, H. (2017). Healthcare in the United States- Achieving Fiscal Health in the Marketplace or Delivering a Sustainable Public Good? in *Positioning Markets and Governments in Public Management*. Eds. Helisse Levine and Karina Moreno.

Knepper, H., (2013). Exploring health informatics: A 21st century public health tool in *Global Public Health Policy*. Editor, Michael W. Popejoy, Chinua Akukwe Nova Science Publishers, NY.

Knepper, H. (2008). Alternative service delivery: The role of nongovernmental organizations in public sector service delivery in *Public Administration in Transition: Managing the Public Sector in Emerging Democracies*. Terry H. Anderson, PhD., Editor. Georgian Institute of Public Affairs: Georgia.

WORKS UNDER REVIEW

Knepper, H. (*in review*) County Governments and Healthcare Safety Nets- Who Wields the Power? Considering Perceptions of Safety-Net Connections During An Economic Recession.

PROFESSIONAL PUBLICATIONS

Knepper, H. (2019). [Us Against Them: Transitions & Perceived Barriers](#). *PA Times On-Line*. March 8, 2019.

Knepper, H. (2018). Power to Truth and Public Service. *PA Times On-Line*. November. [Power to Truth & Public Service Article Link](#)

Scutelnicu, G. †, **Knepper, H.**, Tekula, R. † (2018). The state of women in public administration scholarship: Where we are, why we are here and why it matters. *PA Times*. Vol. 4 (2). [The Relevance of context: Public management in a complex environment](#)

Knepper, H. (2018). Public Administration and Health Care... Examining This Complex Collaboration. *PA Times On-Line*. August. <https://patimes.org/public-administration-and-health-care-examining-this-complex-collaboration/>

Knepper, H. (2018). Where Have All the Practitioners Gone? Securing the Active Practitioner for Adjunct Instruction. <https://patimes.org/practitioners-gone-securing-active-practitioner-adjunct-instruction/> *PA Times On-Line*. February.

Knepper, H., Fung-Ross, L. (2017). The Relevance of Context: Public Management in a Complex Environment. *PA Times On-Line* October.

Matten, R. * **Knepper, H.** (2017). Blurring The Lines Across Public Administration Borders – Public School Financing and Leadership in the 21st Century. *PA Times On-Line*. August.

Knepper, H., Dwyer, P. (2017). The Path Not Chosen: Effective Succession Planning. *PA Times On-Line*. February.

Knepper, H., Scutelnicu, G. (2016). Millennials at the Helm: Make Room for Women in 21st Century Public Service. *PA Times* Summer 2016 2(3).

Knepper, H., Godfrey, C.J. (2013). Digital Media: What Do We Need, What Are We Getting and Why Are We Doing This? *PA Times On-Line*. August.

Godfrey, C.J., **Knepper, H.**, (2013). Data Mining and Policy Development: Three New Reports on the Road Ahead For Policymakers and LGBT Communities. *PA Times On-Line*. July.

Moroney, P. *, **Knepper, H.**, Godfrey, C.J. (2013). I Wish We Had Something That Would Help Us Share Information Better.... Oh Wait, We Do. Fusion Centers! *PA Times On-Line*. June.

Godfrey, C.J., Bernal, C. *, **Knepper, H.**, Spence, D. * (2013). Openness and Transparency: Is E-Government Learning to Listen? *PA Times On-Line*. May.

Moroney, P. *, **Knepper, H.**, Godfrey, C.J. (2013). The New Emergency Alert A-Z: From Amber Alerts to a Zombie Apocalypse. *PA Times On-Line*. April.

Lashley, M.B., Godfrey, C.J., **Knepper, H.**, Chai, A. *, Ollivierre, L. * (2013). Caregiving and Public Administrators: Looking in the Mirror, Redefining Support. *PA Times On-Line*. March.

Auguste, S.* **Knepper, H.**, Godfrey, C.J. (2013). Digital Government: How Technologically Fit Are You? *PA Times On-Line*. February.

Godfrey, C.J., Lashley, M.B., **Knepper, H.**, Chai, A. *, Bernal, C. *, Spence, D.* (2013) *The New Old(er) US: Are you ready for tech savvy older adults?* *PA Times On-Line*. January.

Knepper, H., Godfrey, C.J., Quinonez, A. * (2012). *Net Neutrality and the Public Sector: Who is Responsible for That?* *PA Times On-Line*. December.

Godfrey, C.J., **Knepper, H.**, Bernal, C. *, Spence, D. * (2012). Growing Digital Health, Increasing Challenges for Public Administrators (Part I). *PA Times On-Line*. November

Knepper, H., Godfrey, C.J., Auguste, S. *, Moroney, P. * (2012). Digital Government – The Big Deal About Big Bird, *PA Times On-Line*. October.

* *Student co-author* † *Junior faculty co-author*

BOOK REVIEWS

Knepper, H. (2010). Book Review, Designing and managing programs, an effectiveness-based approach, 3rd Edition. *Administration in Social Work*. Vol. 34 1.

Knepper, H. (2007). Book Review, Managing at the leading edge: New challenges in managing nonprofit organizations. *Administration in Social Work*. Vol. 31, No. 2

COMMISSIONED REPORTS

Novak, H., Kalahar, T., **Knepper, H.** (2018). Volunteerism in Westchester County. The Pace University Center for Community Action and Research and the Michaelian Institute.

Knepper, H. (2006). The economics of child foster care in central Florida. Report for the Center for Community Partnerships, University of Central Florida.

Knepper, H. (2006). The Lake County community access network stakeholder survey. Report for the Center for Community Partnerships, University of Central Florida.

GRANTS

Kenan Research Award- 2015- \$3,000

Scholarly Research Fund Award- 2012 (\$1,000), 2013 (\$1,050), 2014 (\$678), 2015 (\$670)

New York City Council Fund-(2012) \$3,500 for the Pace LGBTQ Ambassador Program.

Grant & Helene Wilson Center for Social Entrepreneurship Faculty Fellow.-\$5,000 2013-2015

Verizon Thinkfinity Grant, 2011- 2012-\$14,975

Grants Applied for But Not Awarded:

\$1.3 million dollar OJJDP Mentoring Grant Proposal. Participated as external evaluator for the Big Bother Big Sisters grant application. (March, 2017)

\$368,844.33 National Institutes of Health Services Research on Minority Health & Health Disparities (with Andrea Sonenberg, College of Health Professions, Pace University; Helisse Levine, Long Island University; Meghna Sabharwal, University of Texas-Dallas). (Summer, 2016)

\$148,500- USDHHS- Office of the National Coordinator for Health Information Technology (with Paul Savage, Iona College). A Longitudinal Analysis of Hospital or Healthcare Utilization Trends in New York's Lower Hudson Valley: An Interdisciplinary Approach to Identify Best Policies in ACA Implementation. (2014-2015)

\$134,137- Robert Wood Johnson Grant, accepted into funding pool but not picked up (with Andrea Sonenberg, College of Health Professions & Joyce Pulcini, George Washington University. Improving access to care through policy regulation of practice of primary care providers. (2013-14)

\$245,643-National Center for State Boards of Nursing- Center for Regulatory Excellence. Improving Efficiency and expanding effectiveness: An exploration of associations among nurse practitioner regulatory policy, access to care, and population health outcomes among Medicaid recipients (with Andrea Sonenberg, College of Health Professions, Pace University). (2013).

\$376,319- Fundacao for Science & Technology (with Farrokh Hormozi, Sheying Chen, Antonio Tavares, and Zhidong Hao) to expand evidence based knowledge generation through development and testing of a model that identified patterns among cultural, economic, governance and national variables. (2012).

INVITED BLOG ENTRY

Scutelnicu, G., **Knepper, H.** & Tekula, R. (August 6, 2018). *Striving for Success by Overcoming the Gender Gap*. Gender Dialogues: A Space for Community and Conversation. John Jay College of Criminal Justice: Women in the Public Sector. [Striving for Success](#)

IN DEVELOPMENT

Crosby, A. [†], Park[†], Y.J., **Knepper, H.**, Levine, H. *Managing the financial Health of Community Hospitals: Does Financial Distress Predict Community Hospital Reorganization in the United States?*

Parker, D. ^{*}, **Knepper, H.** Social Policy: Duplex, Relational and Dialectic. A Comparative Study Proposal Considering Globalization and the Marginalization of Refugees.

Agyemang, A. ^{*}, **Knepper, H.** Social Media and Political Engagement In Africa: A Case Study of Students In Ghana.

Moreno, K., **Knepper, H.** The Unlikely Supremacy of Healthcare Concerns Over Immigration Among Hispanic & Latino Citizens: A Study of Two Cities.

Knepper, H. The Rise of the International Student: Educating Students from Around the Globe in a Metropolitan MPA Program.

Knepper, H. The Case of the Business Model: The Westchester County Association Tackles Healthcare

Chepak, V. ^{*}, **Knepper, H.** The case management society of America: An evaluation of marketing strategies.

* Student co-author † Junior faculty co-author

Media Interviews

Knepper, H. (November 2018), quoted in *City & State Magazine*. Next Level Up. <https://issuu.com/cityandstate/docs/c sny-11052018-webissue>

Knepper, H. (August 2018). Profiles of Excellence. One of 14 women in public administration profiled by the American Society for Public Administration. *PA Times*. Vol. 4 (2).

Knepper, H., Scutelnicu, G. (April 2018). Interviewed for national video podcast, Section on Ethics and Integrity, American Society for Public Administration, Topic: Research on Gender Representation in Public Administration Scholarship.

<https://www.youtube.com/watch?v=u0CEEkF04Xk&feature=youtu.be>

Knepper, H. *City & State* (February 2018), quoted in "City and State New York" about how "Changing Political and Technological Landscapes are Making Advanced Degrees More Crucial Than Ever" pgs. 25, 26, 28.

Invited Speeches, Webinars & Presentations

October 10-13, 2018. Panelist. Leveraging Short-Term Study Abroad Programs on the Panel: Beyond the Classroom Doors: Strategies that foster a climate of cultural competence and inclusiveness in a socially, economic and politically disruptive state of affairs NASPAA- Network of Schools of Public Policy, Affairs, and Administration 2018 Conference Atlanta, Georgia

May 15, 2018. Considering Value, Risk Management, and Decision-making with Analytics. Westchester County Association Hudson Valley Workforce Academy-Healthcare Analytics.

May 1, 2018. Sources and Structure of 'Big' Health Care Data WCA Health Analytics. Westchester County Association Hudson Valley Workforce Academy.

August, 22, 2017. Invited Participant/Evaluator, Gender-Responsive Public Institutions Equality Gold Seal Tool Workshop held on August 22 at the United Nations Development Program (UNDP).

June 14, 2017. Invited Panelist, Forum on Preventing & Ending Homelessness, Providing Critical Services to People Experiencing Homelessness. New York, NY.

March 17, 2017. Invited Panelist, SWPA Workshop: Women in Leadership: Myths, [Mis]perceptions and Alternate Realities. Annual American Society for Public Administration (ASPA) Conference. Atlanta, GA.

March 1, 2017. Considering Value, Risk Management, and Decision-making with Analytics. Westchester County Association Hudson Valley Workforce Academy-Healthcare Analytics.

February 15, 2017. Sources and Structure of 'Big' Health Care Data WCA Health Analytics. Westchester County Association Hudson Valley Workforce Academy.

September 6, 2016. Pace *Convocation Speaker*-Westchester 2016 Get Grit: Passion, Perseverance, & Motivation.

July 20, 2016. *Applications in Health Analytics: Population Health- The Value Proposition, Risk Management & Integration*. Westchester County Association Hudson Valley Workforce Academy-Healthcare Analytics. (revised from previous year).

May 20, 2016. Université de Bourgogne Presentation: *U.S. Public Administration 101*. NY, NY (revised from previous year).

November 11, 2015. *Applications in Health Analytics: Population Health- The Value Proposition, Risk Management & Integration*. Westchester County Association Hudson Valley Workforce Academy-Healthcare Analytics.

March 13, 2015. *Applications in Health Analytics*. Westchester County Association Hudson Valley Workforce Academy-Healthcare Analytics.

November 11, 2015. *Population Health- The Value Proposition, Risk Management & Integration*. Westchester County Association Hudson Valley Workforce Academy-Healthcare Analytics.

October 15, 2015. *Genesis of a Healthcare Collaboration among Multiple Academic Institutions*. Middle Atlantic Association of Colleges of Business Administration Conference. (MAACBA), Lake George, NY.

May, 21, 2015. Université de Bourgogne Presentation: *U.S. Public Administration 101*. NY, NY (*revised from previous year*).

March 13, 2015. *Applications in Health Analytics*. Westchester County Association Hudson Valley Workforce Academy-Healthcare Analytics.

May, 22, 2014. Université de Bourgogne Presentation: *U.S. Public Administration 101*. Invited Presenter to Université de Bourgogne MBA students. NY, NY.

March 19, 2014. *What's Happening Now? Emerging Trends Driving the Nonprofit and Public Service Sectors*. Encore Transition Program. New York, NY.

January 15, 2014. *Social Media: What do we need? What are we getting? And why are we doing this?* Social Media Webinar for NYS City/County Manager's Association based upon May 20, 2013 New York State City/County Manager's Conference presentation.

June 5th, 2013. Edward Williams Elementary School Career Day, Prepare and present for two hours to 4th & 5th grade elementary school students about importance of staying in school and my chosen career. *Note: This is not my child's school.*

May 20, 2013. *Social Media: What do we need? What are we getting? And why are we doing this?* New York State City/County Manager's Conference. Lake Placid, NY.

November 16, 2013. *What's happening now? Emerging trends driving the nonprofit & public service sectors*. NY, NY. For the Pace Encore Transition program.

March 27, 2013. Panelist, 2013 Metro NY ASPA Women's Empowerment Summit at John Jay College, NY, NY.

March 6, 2013. Moderator, *Adapting to a Changing Landscape: Nonprofit Operations, Policy Changes and Giving*. Sponsored the Wilson Center for Social Entrepreneurship & Hitachi America, LTD. White Plains, NY.

May 17th, 2012. Moderator, Westchester Business Association, Lunch & Learn: *How the Coming Health Care Exchanges Can Impact Your Business*, Tarrytown, NY.

February 8th, 2012- Host, Schimmel Theater, *Honoring Women of Public and Civic Mind*, Hosted By: City & State.

April, 2007. **Hillary Knepper**. Presented Paper titled: *The Outside Evaluation- The Love-Hate Relationship*. (*Note: Conference convener requested I present this after seeing the presentation at the Grant Professionals Network Conference.*) Florida Council for Resource Development 2007 Conference.

CONFERENCE PRESENTATIONS

Refereed National/International

March 8-11, 2019. **Hillary Knepper**. Panel Convener: Lighting up the Darkness: Building Awareness, Transparency and Action to Drive Away Marginalization. **Presentation** with Karina Moreno: *At the Crossroads of Health Care and Immigration: An examination of Latino immigrants' anxiety over health care*. Annual American Society for Public Administration (ASPA) Conference. Washington D.C.

March 8-11, 2019. **Hillary Knepper**. **Presentation** with Gina Scutelnicu & Rebecca Tekula: *Why is the Research Productivity Gap Still Wide Between Men and Women PA Academics*. Annual American Society for Public Administration (ASPA) Conference. Washington D.C.

October 9-12, 2018. **Hillary Knepper**. Beyond the Classroom Doors: Strategies that Foster a Climate of Cultural Competence & Inclusion. **Presentation:** *How Can We Best Leverage Short-Term Study Abroad Courses to Achieve Cultural Competence and Build Inclusion in this era of Political, Social, and Economic Extremes?*. Network of Schools for Public Policy, Affairs, & Administration Annual Conference, Atlanta, GA.

March 9-13, 2018. **Hillary Knepper**, Gina Scutelnicu, Rebecca Tekula. **Presentation:** *Gender and Perceptions of Opportunity: An Examination of Women's Success in Public Administration Academe*. Annual American Society for Public Administration (ASPA) Conference. Denver, CO.

October 11-14, 2017. Hillary Knepper. Promoting Trust through "Cultural Relevancy" in the MPA Classroom. **Presentation:** *Relevance of relevance in the age of Trump*. Network of Schools for Public Policy, Affairs, & Administration Annual Conference, Washington D.C.

September 28-30, 2017. Helisse Levine, Andy Crosby[†], **Hillary Knepper**. Is There a Doctor in the House? *Using Fiscal Indicators to Predict Hospital Closures*. Association for Budgeting & Financial Management Conference. Washington, D.C.

March 17-21, 2017. Gina Scutelnicu[†], **Hillary Knepper**- *How Does Gender Diversity Affect Research Productivity in Academia? Evidence from NASPAA Accredited & Affiliated MPA Programs*. Annual American Society for Public Administration (ASPA) Conference. Atlanta, GA.

March 17-21, 2017. Andy Crosby[†], **Hillary Knepper**, Helisse Levine. Managing the Financial Health of Community Hospitals: Does Financial Distress Predict Community Hospital Reorganization in the United States? American Society for Public Administration Annual Conference.

March 17-21, 2017. **Hillary Knepper**, Panel Convener/Discussant: *What Have We Forgotten? Reconsidering Social Equity Progress & Representativeness in the Public Service*. Gina Scutelnicu [†] *Are We There Yet? Reconsidering Social Equity Progress & Representativeness in the Public Service* *How Do Gender and Diversity Impact the State of Public Administration Research? Assessing the Content of Two Key Public Administration Journals*. Annual American Society for Public Administration (ASPA) Conference. Atlanta, GA.

March 17-18, 2017. Andrea Sonenberg, **Hillary Knepper**, Jane Bear-Lehman. *Health Disparities Across Four States: Exploring Variation Among Health Workforce, Policies, Access to Care & Services, and Population Health Outcomes*. National Academies of Practice. Philadelphia, PA.

October 21, 2016. **Hillary Knepper**, Rebecca Tekula[†], Lijun He[†], Gina Scutelnicu[†], Viviana Matwichuk^{*}. *Promoting cultural & gender competencies in the classroom*. Network of Schools for Public Policy, Affairs, & Administration Annual Conference. Columbus, OH.

June 25, 2016. Andrea Sonenberg, **Hillary Knepper**. *Exploring Disparities: How Do Health Workforce, Policies, Access to Care, and Population Health Outcomes Vary Across Four States?* Academy Health Annual Research Meeting. Boston, MA

April 8, 2016. Andrea Sonenberg, **Hillary Knepper**, Paul Savage. *Methodological challenges of investigating inter-professional workforce capacity to improve vulnerable population health outcomes*. National Academies of Practice Annual Meeting. Baltimore, MD.

March 18-21, 2016. *Panel Convener*. **Panel Title****: What Have We Forgotten? Reconsidering Social Equity Progress & Representativeness in the Public Service. **Presentation**: Gina Scutelnicu[†], **Hillary Knepper**: *How Do Gender and Diversity Impact the State of Public Administration Research? Assessing the Content of Two Key Public Administration Journals*. Annual American Society for Public Administration (ASPA) Conference. Seattle, Washington.

February 17-19, 2016. **Hillary Knepper**, Andrea Sonenberg, Helisse Levine. *Exploring Medicaid Billing, Health Outcomes, and the Impact of Nurse Practitioner Regulatory Policy*. Conference of Minority Public Administrators (COMPA). Jackson, MS. *Unable to present- called for jury duty*.

June 26-28, 2015. Andrea Sonenberg, **Hillary Knepper**, Helisse Levine. *Cost Savings of Diabetes Outcomes: Impact of Nurse Practitioner Practice Regulatory Policy*. Academy Health 2015 Conference. Boston, MA.

June 26-28, 2015. Andrea Sonenberg, **Hillary Knepper**. *Improving Efficiency and Expanding Effectiveness: An exploration of associations among nurse practitioner regulatory policy, access to care, and population health outcomes among Medicaid recipients in Alabama, Mississippi, Colorado, and Utah: Methodological Challenges*. Academy of Health 2015 Conference. Boston, MA.

March 6-8, 2015. *Panel Convener*. **Panel Title ****: Volatility, Uncertainty, Complexity and Ambiguity: It's A Wild Ride Navigating The Contentious And Cost-Driven Issues of Today's Public Management Environment. **Presentation Title**: *Driving Improved Health Care Cost Savings Through Nurse Practitioner Regulatory Policy*. **Hillary Knepper**, Andrea Sonenberg, Helisse Levine. 76th Annual American Society for Public Administration (ASPA) Conference. Chicago, IL.

February 18-20, 2015. Gina Scutelnicu[†], **Hillary Knepper**. *How Do Gender and Diversity Impact the State of Public Administration Research? An Assessment of the Content of Two Key Journals in the Public Administration Discipline*. Conference of Minority Public Administrators (COMPA). Philadelphia, PA.

November, 2014. *Accepted but unable to present due to fiscal constraints*. **Hillary Knepper** Helisse Levine. *The Impact of Financial Constraints on Health Care Safety-Nets: Considering County Government Influences and Performance*. Association for Budgeting and Financial Management Conference. Grand Rapids, MI.

October 2014. Joyce Pulcini, Andrea Sonenberg, **Hillary Knepper**, *Implementing the ACA: The influence of nurse practitioner regulatory policies on workforce, access to care, and primary care health outcomes*. American Academy of Nursing Annual Conference, Washington, D.C.

July 10-11, 2014. *Accepted but unable to present due to fiscal constraints*. **Hillary Knepper**. *Navigating dangerous waters: Improving public sector social media fluency*. European Conference on Social Media (ECSM) 2014, Brighton, U.K.

March 14-18, 2014. *Panel Convener*. **Panel Title:** A kaleidoscopic approach to governance: Understanding the contentious and costly issues in today's public management environment **Hillary Knepper**. **Presentation Title:** *Navigating dangerous waters: Improving public sector social media fluency*. **Hillary Knepper**, Maria D'Agostino, Helisse Levine. **Presentation Title:** *Volunteer management practices during challenging economic times*. 75th Annual American Society for Public Administration (ASPA) Conference. Washington, D.C.

June 20-22, 2013. **Hillary Knepper**. *The competitive edge: Navigating dangerous waters: Improving public sector social media fluency for mpa students*. Public Management Research Association Conference (PMRA). Madison, WI.

March 15-19, 2013. *Panel Convener*. **Hillary Knepper**, Helisse Levine. **Panel Title:** Changing, contentious and costly issues in today's health care environment. **Presentation Title:** *The impact of financial constraints on health care safety-nets: Considering county government influences and performance*. 74th Annual American Society for Public Administration (ASPA) Conference. New Orleans, LA.

March 15-19, 2013. *Panel Convener*. **Hillary Knepper**, Andrea Sonenberg, Joyce Pulcini. **Panel Title:** Changing, contentious and costly issues in today's health care environment. **Presentation Title:** *Implementing ACA: The role of public administrators and nurse practitioners in reframing state regulatory policy*. 74th Annual American Society for Public Administration (ASPA) Conference. New Orleans, LA.

October 17-20, 2012. **Hillary Knepper**, Mary Timney, *The competitive edge: Emerging trends in digital portfolio use among mpa students*. National Association of Schools of Public Affairs and Administration (NASPAA) Conference, Washington D.C.

October 2012. Joyce Pulcini, Andrea Sonenberg, **Hillary Knepper**. *The role of nurse practitioners in reframing & reforming state regulatory policy*. American Academy of Nursing 39th Annual Meeting and Conference (Poster).

June 20, 2012. Joyce Pulcini, Andrea Sonenberg, **Hillary Knepper**. *Examining current state nurse practitioner regulatory policies and their potential impact on health care access*. Academy of Health 2012 Conference.

March 2-5, 2012. **Hillary Knepper**, *Community health-care safety nets- Who wields the power? Examining relationships among community health organizations*. 73rd Annual American Society for Public Administration (ASPA) Conference. Las Vegas, NV.

March 14, 2011. **Hillary Knepper**, *County governments & collaborative governance: Examining county participation in community based health care networks*. 72nd Annual ASPA (American Society for Public Administration) Conference. Baltimore, MD.

** Student presented a research paper

† Mentored junior faculty presentation

State, regional, and local conferences

Nov 2-4, 2018. **Knepper, Hillary**. Editors Panel Presenter- for *Journal of Health & Human Services Administration*. **Panel Convenor:** The Chameleon Nature of Marginalization: Exposing blindspots one perspective at a time? Journal Editor's Panel: Paper presented: Moreno, K., Knepper, H.: *At the Crossroads of Health Care and Immigration: An examination of Latino immigrants' anxiety over health care with lessons for practitioners* and Paper: *Whose voices are heard and why does it matter? Considering Women's Scholarship and Impact*. Gina Scutelnicu[†], **Hillary Knepper**, Rebecca Tekula[†]. Paper Presented: *Does financial distress predict hospital closures? A panel study of New York State hospital closures*. Andy Crosby, YoungJoo Park, Hillary J. Knepper, Helisse Levine. Annual Northeast Conference on Public Administration. Baltimore, MD

May 17-18, 2018. Gina Scutelnicu[†], Rebecca Tekula[†], Beth Gordon, Hillary Knepper, Victoria Gonzalez^{**} *How Consistency in Online Learning Can Contribute to Student Critical Thinking and Learning: The Story of the Public Administration Department*. Faculty Institute, Pace University.

March 27-28, 2018. Beth Gordon, **Hillary Knepper (presenter)**, Victoria Gonzalez^{*}, Gina Scutelnicu[†], Rebecca Tekula[†]. Northeast Conference Regional Computing Conference/Educause. *Consistency is Key: Evaluating a Collaborative Online Course Template*. Providence, Rhode Island.

November 3-5, 2017. **Panel Convener (included junior faculty):** Hillary Knepper. **Panel Title:** It's Costing Us A Fortune: Effectively Harnessing Public Administration to Figure Out Sustainable Healthcare 2017. Tiffany Henley[†]. Gina Scutelnicu[†] *Medicaid Expansion In The United States: A State Comparative Study Examining Factors That Influence State Decision Making*. How Do Healthy Eating and Active Living Policies Influence A Community's Health? The Case of Mississippi State Annual Northeast Conference on Public Administration. Burlington, VT.

May 16-17, 2017. Gina Scutelnicu[†], Ally Kimmel, Joe Seijo, & **Hillary Knepper**. *How Can You Maximize the Quality Potential of your Online Course?* Faculty Institute, Pace University.

November 11-13, 2016. **Panel Convener **:** Public perceptions, private sector health services, and health system constructs – What does the future of healthcare hold amid changing governmental policies and turbulent social change? **Paper: Hillary Knepper, PhD**, Andy Crosby[†], Helisse Levine. *Delivering Care in the Age of the Affordable Care Act: Can Hospital Failures Be Predicted Using Standard Financial Indicators?* 7th Annual Northeast Conference on Public Administration. Harrisburg, PA

November 10-12, 2016. Andy Crosby[†], Helisse Levine, **Hillary Knepper**. *Managing financial strain, community need and financial sustainability in the wake of community hospital closures: A Case Study*. 43rd Annual Northeast Business & Economics Association Conference. West Point, New York.

May 17-18, 2016. **Hillary Knepper**, Gina Scutelnicu[†], Lijun He[†], Rebecca Tekula[†], Joe Ryan. *Engaging the Graduate Student & Fostering Collaboration Across Disciplines*. Faculty Institute. Pace University, NY, NY.

April 15, 2016. **Hillary Knepper**, Andrea Sonenberg, Paul Savage. *Considering disparities: Do nurse practitioner regulatory policies, access to care, and health outcomes vary?* Dyson Day. Pace University, NY, NY.

April 15, 2016. Gina Scutelnicu[†], **Hillary Knepper**. *How Do Gender and Diversity Impact the State of Public Administration Research? Assessing the Content of Two Key Public Administration Journals.* Dyson Day. Pace University, NY, NY.

February 26, 2016. *Considering the Implications of Flipping the Graduate Classroom.* Rebecca Tekula[†], Lijun He[†], Gina Scutelnicu[†], **Hillary Knepper**. Best Practices Conference, Pace University, NY, NY.

November 6-8, 2015. *Exploring Medicaid Billing, Health Outcomes, and the Impact of Nurse Practitioner Regulatory Policy: Methodological Challenges.* **Hillary Knepper**, Andrea Sonenberg. Annual Northeast Business and Economics Conference (NBEA). Jamaica, NY.

November 6-8, 2015. *Collaborative regulation: Can standardizing and modernizing nurse practitioner regulatory policies improve health outcomes?* **Hillary Knepper**, Andrea Sonenberg, Helisse Levine. Annual Northeast Conference of Public Administrators (NECOPA). Portsmouth, NH.

May 14-15, 2015. Gina Scutelnicu, **Hillary Knepper**, Rebecca Tekula, Michelle Lang & Diana Dumitru^{*}. *Creating Customized Learning Communities: The Case of the MPA Program.* Pace University Faculty Institute. NY, NY.

April 22 & April 30, 2015. **Hillary Knepper**, Andrea Sonenberg, Helisse Levine. *Cost Savings of Diabetes Outcomes: Impact of nurse practitioner practice regulatory policy.* Pace University 3rd Annual Research Day. NY, NY.

April 22 & April 30, 2015. Dean Parker^{*}, Gina Scutelnicu, **Hillary Knepper**. An Application of Marginalization & Social Exclusion Theory to NYC Public Schools in Bronx, NY. Pace University 3rd Annual Research Day. NY, NY.

February 27, 2015. **Hillary Knepper**, Gina Scutelnicu, Tony Soares, Rebecca Tekula. *Conversations about Mixed Methods in a New Context: Exploring the Use of Technology in Delivering Three Types of Graduate Education Classes.* Best Practices Conference, Pace University. NY, NY.

November 6-8, 2014. *Panel Convener. Panel Title: The Challenges of Collaborative Governance in Achieving Community Improvement. Presentation Title: Collaborative regulation: Can standardizing and modernizing nurse practitioner regulatory policies improve health outcomes?* Annual Northeast Conference of Public Administrators (NECOPA). **Hillary Knepper**, Andrea Sonenberg, Helisse Levine. Portsmouth, NH.

November 1-2, 2013. *Panel Convener.* Maria D'Agostino, Helisse Levine, **Hillary Knepper**. *Navigating Turbulent Times: Strengthening Nonprofit Public Service Volunteer Capacity During Economic Uncertainty.* Annual Northeast Conference of Public Administrators (NECOPA). Newark, DE.

November 7-9, 2013. Maria D'Agostino, Helisse Levine, **Hillary Knepper**. *Human capital investment during times of fiscal austerity: Examining volunteer management effectiveness*. Annual Northeast Business and Economics Conference (NBEA). Bretton Woods, NH.

May, 2013. **Hillary Knepper**. Mary Timney, *The competitive edge: Emerging trends in digital portfolio use among mpa students*. Dyson Day, Pace University.

April, 2013. Andrea Sonenberg, **Hillary Knepper**. *Examining current state nurse practitioner regulatory policies and their potential impact on health care access*. Pace University 1st Annual Faculty Scholarship Day.

April, 2013. **Hillary Knepper, Christopher John Godfrey**. *Local government & Web 2.0: Emerging best practices or are we still just guessing?* Pace University 1st Annual Faculty Scholarship Day.

April, 2013. **Hillary Knepper, Helisse Levine**. *The impact of financial constraints on health care safety-nets: Considering county government influences & performance*. Pace University 1st Annual Faculty Scholarship Day.

November 2-3, 2012. *Panel Convener*. **Hillary Knepper**, Andrea Sonenberg, Joyce Pulcini. **Panel Title:** Community health performance & equity: Meeting the need amid turmoil & fiscal austerity. **Presentation Title:** *Implementing ACA: The role of public administrators and nurse practitioners in reframing state regulatory policy*. Annual Northeast Conference of Public Administrators (NECOPA) Conference. Boston, MA (*unable to present due to Hurricane Sandy*.)

November 2-3, 2012. *Panel Convener*. **Hillary Knepper**, Helisse Levine. **Panel Title:** Community health performance & equity: meeting the need amid turmoil & fiscal austerity. **Presentation Title:** *The impact of financial constraints on health care safety-nets: Considering county government influences and performance*. Annual Northeast Conference of Public Administrators NECOPA Conference. Boston, MA (*unable to present due to Hurricane Sandy*.)

October 25-27, 2012. **Hillary Knepper**, Helisse Levine. *The impact of financial constraints on health care safety-nets: Considering county government influences and performance*, Northeast Business & Economics Association Port Jefferson, NY.

May 17, 2012. **Hillary Knepper**, Christopher Godfrey, Andrea Sonenberg, Joan Walker. *Interdisciplinary Research at Pace: Crossing departments, intersecting universities, and pushing innovation*. Faculty Institute. Pleasantville, NY.

May 17, 2012. **Hillary Knepper**. Faculty Research Network, *Affiliation networks and county manager perceptions- Which relationships count in health care safety-nets?* Faculty Institute. Pleasantville, NY.

April 20th, 2012. **Hillary Knepper**, Mary Timney. *The efficient public manager and the alienated public: Can theory save this relationship?* Hillary Knepper. New York State Political Science Association Conference^{**}, Staten Island, NY.

April 20th, 2012. Panel Convener^{**}: Bureaucracy, budgets, quality & good governance- The science of muddling through the 21st century. New York State Political Science Association Conference, Staten Island, New York.

April 13, 2012. Linda Anstendig, **Hillary Knepper**. *Exploring ePortfolio*. Dyson Day, Pace University. New York City, NY.

March 28, 2012. Linda Anstendig, Beth Klingner, Michelle Pulaski, **Hillary Knepper** *ePortfolios as part of the Pace lifecycle*. Tech Expo, Pace University. Pleasantville, NY.

November 4-5, 2011. **Hillary Knepper**, Helisse Levine, *County government finance and health care safety networks*. Northeast Business & Economics Association (NBEA). Philadelphia, PA.

October 28-29, 2011. **Hillary Knepper**, *Local government & Web 2.0: Emerging best practices or are we still just guessing?* Northeast Conference on Public Administration. New York City, NY.

October 28-29, 2011. **Hillary Knepper**. Panel Convener^{**}: *Service Delivery-A Comparison Of Local And International Perspectives*.

April 8, 2011. Linda Anstendig, **Hillary Knepper**. *Exploring ePortfolio*. Dyson Day, Pace University. New York City, NY.

October, 2010. **Hillary Knepper**. **Panel Title:** Shared Services & Strategic Partnerships. **Paper Title:** *Examining county government impact on health care safety-nets*. 1st Annual Northeast Conference of Public Administrators (NECOPA) Conference. Newark, NJ.

April, 2010. **Hillary Knepper**. *Examining the role of county government in the delivery of health care services & its application to Orange County, FL*. Annual Public Administration Research Conference, Orlando, FL.

October, 2009. **Hillary Knepper**. *Examining regional community health care networks and their potential application to resource poor countries*. Annual Southeast Conference of Public Administrators (SECOPA) Conference. Louisville, KY.

February, 2009. **Hillary Knepper**. *Low-income health care networks: Initial conditions, extent, and intensity relevant to county government participation*. University of Central Florida, Public Administration Research Colloquium. Orlando, FL.

September, 2008. **Hillary Knepper**. *Low-income health care networks: Initial conditions, extent, and intensity relevant to county government participation*. Annual Southeast Conference of Public Administrators (SECOPA) Conference. Orlando, FL.

May, 2007. **Hillary Knepper**. *Health care service delivery networks: Examining the extent and determinants of county government involvement*. Florida ASPA Conference. Miami, FL.

March, 2007. **Hillary Knepper**. *The Outside Evaluation-The Love-Hate Relationship*. Grant Professionals Network State Conference. Tampa, FL.

May, 2006. **Hillary Knepper**. *A network analysis of Lake County's community access network for uninsured and underinsured residents*. Florida ASPA Conference. Orlando, Florida.

October, 2005. **Hillary Knepper**. *Government and governance: A comparison and integration of concepts for public administrators*. Teaching Public Administration Conference. Panama City, FL.

October, 2005. **Hillary Knepper**. *Health and human service networks: The extent and determinants of county government usage* (poster). 2nd Annual Research Conference sponsored by UCF's College of Health and Public Affairs and the Center for Community Partnerships.

April, 2005. **Hillary Knepper**. *Appreciative Inquiry Introduction and Annotated Bibliography*. 4th Annual Central Florida Nonprofit Management Conference, Creating Extraordinary Nonprofit Organizations with the Newest Organizational Development Tool: Appreciative Inquiry

* *Student's presented research paper*

† *Mentored junior faculty presentation*

SERVICE

Department

Department Chair (September 1, 2016-present), All required duties including, managing budget, scheduling across two campuses and on-line, faculty & adjunct reviews, supervision of two staff, etc.

University Welcome Speaker, Pi Alpha Alpha, May 6, 2019

Advisor (2010, present), 50 student formal advising load

Graduate Assistant Advisor (2012-present)

Faculty Advisor, MPA Student Association (2011-2016). Recently turned this over to a junior faculty member.

Newsletter Advisor, MPA Student Association (2011-2016). Recently turned this over to a junior faculty member.

MPA Search Committee, Chair, MPA Search Committee (2016, 2015); committee member (2014).

Capstone Evaluator, end of semester, twice annually (2011-present).

Participant, Convocation, Graduation, Open Houses, Orientations, & Award Ceremonies (2010-present) about six per year.

Co-Coordinator, MPA Three Decade Celebration (April 17, 2012)

Coordinator, MPA Career Panel Night (2012, 2013, 2014, 2015).

Facilitator, Departmental Strategic Plan (2011).

Dyson College

Moderator, Student Panel, Dyson Society of Fellows, 37th Annual Meeting (2018).

Member, Dyson Graduate Advisory Council (2012-present.) Make recommendations; share information; contribute to graduate program developments.

Member, Dyson Faculty Council (2012-present). Participate in planning activities, voting, and information dissemination.

Mentor, Academic Portfolio Workshop (2018- Winter & Summer sessions)

Member, TAP Committee- Tim Waligore (Political Science, Economics, History) 2018-2019. Hasan Arslan (Criminal Justice), extensive edits 2017-2018; Emily Welty (Women & Gender Studies) 2017-2018.

Presenter, Pace University professional development workshops: Dyson Day (2011, 2012, 2013, 2015, 2016).

Search Committee Member, Women & Gender Studies, (2013-2014); Political Science, served as AA rep (2015-2016). Political Science Chair Search (2017-2018).

Member, Nonprofit Undergraduate Minor Working Group Active Member, (2012-2013). Developed curriculum and planning for the nonprofit minor.

Member, Dyson Curriculum Committee (2011-2016). Review and vote on new courses to be offered within Dyson College.

Participant, Dyson Annual Award Ceremonies (2010-present).

Pace University

Co-Chair, Middle States Re-Accreditation Self-Study, Executive Committee. (2016-2019). Responsible for all facets of the accreditation process; oversee the work of eight working groups- chief responsibility for Governance and Compliance working groups; coordinate and write drafts and final report.

Presenter, Graduate Commencement Honorary Degree Introduction of NYS Assembly Member Deborah J. Glick, 2019

Convocation Speaker, Convocation Westchester 2016

Marshal, Graduate Commencement Ceremony- 2017, 2018

Member, Westchester Faculty Council, (2010-present), Secretary, (2013-2014). Participate in parliamentary activities of this governing body.

Mentor, Academic Portfolio Workshop, (2017-2018). Mentor junior faculty in the production of their tenure and promotion portfolios.

Teaching Circle Instructor (2012-2014). Developed and led multiple ePortfolio Teaching Circles to train other faculty in the use of ePortfolio 2012- 2014.

Member, WFC Library Committee (2012-2018). Participate in planning activities for the library system.

Member, LGBTQ Task Force (2010-2018). Participate in various planning and support program including- Safezone Training (my office is a Safezone), writing grant applications (2011, 2012), and revising the Climate Survey (2012).

Evaluator, ePortfolio Assessment Pilot (2012, 2013). Evaluated assessment tools for grading ePortfolio assignments.

Member, Joint Faculty Council (2012-2018). Participate in planning activities, voting, and information dissemination.

Presenter, Pace University Professional development workshops: a) Best Practices Day (2015, 2016); b) Faculty Institute (2012, 2015, 2016, 2018); c) Tech Day (2012); d) Research Day (2013, 2015, 2016)

Evaluator, Pace University Lubin College- (2012-2016). Evaluate Executive MBA Student Public Policy Theses.

Member, Convocation Committee (2013-present). Participate in planning activities for convocation and then perform prescribed duties at Convocation. Service on program sub-committee.

Participant, 1) Convocation (2010-present) 2) Commencement-Graduate (2011-present)

Member, Peace & Justice Task Force, Member. 2010-2014. Worked to develop new course, participated in activities, met with student representatives.

Co-creator, The Faculty Research Forum. Worked with the Pace Faculty Center for Teaching & Learning to bring this concept to Pace University (2011-2012; 2015-2016).

Service to the Profession

Journal of Health & Human Services Administration	Co-Editor, (2019-present) Editorial Board member (2017-2018)
American Public Health Association	Peer Reviewer (2017)
Journal of Health & Human Services Administration	Peer Reviewer (2016-present)
Administration & Society	Peer Reviewer (2013-2014; 2018)
Journal of Mental Health	Peer Reviewer (2018)
Journal of Health Care for the Poor & Underserved	Peer Reviewer (2013-2015)
American Women in Public Administration	Board member (elected 2019)
Westchester County Association, Health Care Academic Advisory Committee	Academic advisor (2013-present)
ASPA (American Society for Public Administration)	Member (since 2003); ASPA Founders Fellow Mentor (2017-2018; 2018-2019)
ASPA Section for Women in Public Administration	National Awards Chair (2017, 2018); Newsletter Chair (2017, 2018); Immediate Past Chair (2017-2018); Chair (2016-2017); Vice Chair (2015-2016); Section Secretary (2014-2015); Awards Breakfast Chair (2013 & 2014); Member since 2012
ASPA Section for Health & Human Services Administration	Board member (2017-2018; re-elected 2018-2021)
NECoPA (Northeast Conference on Public Administration)	Founding Trustee (2011); Board of Trustees 2013-2017
NY Metro ASPA	Council Member (2011-2018)
Conference of Minority Public Administrators/ASPA	Best Paper Committee (2015)

Manhattanville College: Dissertation Committee

Committee Member/Advisor Angela Adamu,
Manhattanville College (2015-2016); Esther Yoon,
Manhattanville College (2019)

PROFESSIONAL WORK EXPERIENCE

1998-2010 Self-Employed

Non-Profit Consultant

- Strategic planning and policy development (*clients: Center for Public & Nonprofit Management, multiple Central Florida nonprofit organizations, Lake County Government*). Community organizing and partnership building (*clients: Mid-Florida Homeless Coalition, Lake County Community Alliance*). Capacity building (resource development and Board development for *multiple Central Florida nonprofit organizations*)

1994-1998

Citizens' Commission for Children, The Lake County Board of County Commissioners
Director

- Established Children's Services Division within the Department of Community Services; facilitated the citizen's advisory board
- Developed and managed departmental budget-annually about \$300,000
- Developed RFP Process for County Grants System; distributed and managed over \$750,000 in county grants to community organizations over 3.5 years
- Obtained private and public sector grants (other than county funding) for community organizations worth over \$ 1,000,000 over 3.5 years
- Founded the Lake-Sumter Children's Advocacy Center Program-Chief responsibility-securing stable funding
- Founded Big Brothers Big Sisters of Lake County-Chief responsibility, securing stable funding
- Developed and conducted program evaluations for county funded community organizations and the State of Florida Early Learning Coalition
- Capacity building activities to community based nonprofit child and family service programs

1991-1994

United Child Care, Child Care Resource & Referral Department
Coordinator

- Directed the Childcare Resource & Referral Department & supervised five employees across three counties
- Developed and managed departmental budget-annually about \$125,000
- Secured annual contract with State of Florida via an RFP Process for departmental funding
- Conducted market rate research across three counties of over 1,200 child care providers annually
- Specialized child care database development and management of over 1,200 child care providers
- Maintained extensive parent information database of over 2,000 clients
- Developed and implemented annual marketing campaign
- Principal grantwriter for Agency's annual State of Florida primary grant award for over \$6,000,000
- Service on multiple policy development committees for Central Agencies in Florida

AWARDS & RECOGNITION

2019- Nominee, Setter Leadership Awards

2018- Profiles of Excellence, PA Times Vol 4 (2)

2017- National Marcia P. "Marcy" Crowley Service to SWPA Award

2015- Finalist, Pace University Kenan Teaching Award

2003- Inducted, Pi Alpha Alpha - National Honor Society for Public Affairs and Administration

PROFESSIONAL DEVELOPMENT TRAINING/WORKSHOPS

(2019) **Doing the Work: An Equity Minded Approach to Inclusion and Justice in Public Administration.** ASPA.

(2018) **Ally Training for Social Equity, Diversity, & Inclusion.** ASPA.